Council on Student Services Minutes of the meeting held on Monday, November 14, 2016 5:00 p.m. 7:00 pm in room SL232

Members: Desmond P., Tina D., Laura B., Jen T., Liza A., Jessica K (Chair), Thomas W., Nafisa M., Stharsana S, Annie S, Andrew L,

Kubra Z, Conor A., Trina J

Non-Members: Kevin T., George S., Erin B., Wei L., Shehna J., Nisbeth A., Chris B., Tasneem L. (Secretary), Megan L. (Secretary)

1. Approval of Agenda

Jessica K stated that item 4, Student Affairs Restructuring, may not get reached depending on time.

Thomas W. asked whether it would be covered at the next meeting, as it seems an important topic to cover before the budget vote.

Desmond P. said he wants to make sure there is ample time to cover it. Possibility of an additional meeting.

Moved:

embedding counselling reduces barriers so students have greater access. She continued to highlight some key initiatives in H&W including, MoveU and Flourish, before finishing with some results from the Student Experience Survey.

Laura B. said that a consent form is signed that allows information to be shared between the referring department and the provider.

Jessica K asked whether the Sexual Violence Support Centre will have to comply with PHIPA or will be governed by a different policy.

Desmond P. said that yhe sexual violence councilor is a health practitioner so will be governed by PHIPA. He added that aggregate data may be shared but personal information is never shared. However, he noted there would be exceptions to confidentiality, for example in cases of child abuse.

Tina D. and Laura B. agreed, adding parents will not be able to access information, and there is a difference between reporting and counselling.

Sana S wanted to know whether steps are being taken for staff to be trained in diversity/equity. She also wanted to know whether students are returning or not to counselling.

Laura B. answered that while a percentage of students do

appointment. Students who are not happy with their counsellor are able to request a different counsellor. H&W had equity training early in the fall and there will be another training next semester.

have the

resources due to the volume of requests.

Erin B. added that they do a quick exit survey at the end of appointments but can definitely add to it. Desmond P. said there is a myth that you have to be happy and satisfied in counselling. Counsellors may say a