

**Council on Student Services**  
**Minutes of the meeting held on Monday, November 18, 2019**  
**5:00 p.m. – 7:00 pm in room HL255**

**Members:** c0T/MCID003 Tw 4.289 CIDA07a Tc (E)ta B (C) (o) 19a0 Bc 0 Tw (CID00(P AM)Tj.2)-7.3 ( )-7.3 ( )-7. 87) (i)1(0.00d61776 -1.34

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n C., Tasneem N., Kevin T., Delicia A., Ian C., Shari R., Mohsin., Kevin T., Melanie C  
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Meeting to order at 5:14pm. Chemi L. thank71]t(s1)5.3y50.5.v315 13 a.6 ( o)4rhy-.824 15g18 (p)13.1 (B6 Tc 0 TwaP0 Tw



Senping Z. asked if there are walk-in hours for the doctors. Tracy said that the nurses handle the walk-in appointments first to see if it is critical for the student to see the doctor on the same day.

Shagun K. stated that it would be best to have professors mention to the students about the embedded counsellors. Elsa said that she has had departments make announcements about this in their classes. They have also done activities and PowerPoint presentations about the embedded counselling in classes. Oluwapelumi S. asked what is preventing Health & Wellness from expanding. Desmond P. answered that they have expanded and some of the expansion comes from support of the campus operating budget. Desmond P. explained that they are continuing to but the campus has a major space issue and so they need to figure out the best strategy before moving forward. Desmond P. continued by pointing out that mental health is a complex situation that requires an entire community. UTSC is doing what they can to bring awareness that is supportive and life enhancing to help students but we all have roles to play. Desmond P. continued that they are reaching out to other services in the community who work in mental health and that they are engaged in every level to improve. Desmond P. suggested having a discussion about the student's health plan and the benefits students are receiving. Chemi L. added to this saying that lots of students have questions about the health and dental plans and perhaps they could find a way to bridge the gaps between these plans and the departments such as Health & Wellness, the International Student Center, and Athletics.

Amanda N. asked if the counsellors receive intercultural training because she has spoken to students who have said that they did not feel helped after a visit due to cultural differences. Sarah said that the counsellors all bring different knowledge and are actively engaged in conversations involving0 Tc 0 Tw 19.326r/kk (d)2.2

Amanda N. said that for events that sell out fast it would be nice to do them multiple times throughout the year. Mohsin B. said that certain events are heard to do more than once like the colour run, but

single rooms on campus. Greg added that the demand for shared rooms are increasing. Ali added that shared rooms in Folly Hall are cheaper than living in the townhouses. Desmond P. added that the bunk beds came on the heels of a massive fire creating a large spike in demands for rooms on campus and campus services.

Oluwapelumi S. asked how long the partnership with Centennial College plans to go on. Greg answered that it is a year by year situation and depends on the number of students that apply.

Shagun K. asked if there are sessions for off-campus housing. Greg said yes, they have work study students that put together these sessions. Greg added that they have found the attendance for these sessions spike towards the end of the year. Shagun K. commented that it would be better to have all of this information on one booklet. Senping Z. responded by saying that there is a brochure for off-campus housing. Shagun K. said that they should also have the brochure online as well.